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Parts Supply Issues - Federal Government action survey

Dear member

Parts production and supply chains have been impacted significantly by the global pandemic. VACC is seeking your assistance in the form of a survey to capture the necessary data we need to advocate for better conditions, and highlight to the Federal Government how the COVID-19 pandemic had created supply issues for VACC members and the automotive industry as a whole.

What is the current issue of concern for VACC Members?

VACC has received numerous member calls due to concerns related to the supply of automotive parts from international and local sources. This is attributed partially to ad-hoc state border closures, supply chains being disrupted, workers staying at home, and factory closures throughout the pandemic.

What is VACC doing to address this issue?

As a result of this, along with VACC member feedback and concerns, VACC has met with the Department of Industry who has requested a snapshot of supply chain issues members are currently experiencing.

Who should participate in this survey?

VACC requests any member affected by a parts supply shortage, resulting in prolonged repairs and customer wait times, participate in this two minute survey.

You can take the survey [HERE](#).

The survey will close 5pm Friday, 19 February 2021.

What are the next steps?

The Australian Government is very keen to be informed of outcomes from this survey and act on the findings.

VACC will liaise further with the Australian Government and other industry stakeholders in a bid to alleviate the pressures being caused at the import and distribution level.

Your data is important in painting the picture for government from a retail operations level.

The data will be made available to members once it has been analysed.

Thank you for participating.

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